

Brandon Leong Kah Yew

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Current Location: Kuala Lumpur

SUMMARY

- Easily establish communications with people of all ages, cultures, and beliefs.
- Took initiative in evaluating opportunities and in establishing relationships.
- Strong background in project development and technical skills.
- Passionate about shaping the future of web and mobile applications.
- Technically oriented and resourceful in problem solving and strategic planning to alleviate problems.

WORK EXPERIENCE

IT Manager

February 2026 - Present

PKF Malaysia

Lead day-to-day IT operations across end-user support, Microsoft 365 administration, network and server infrastructure, security policy implementation, vendor coordination, and internal technology improvements to keep business systems secure, stable, and efficient.

RESPONSIBILITIES

- Oversee daily IT operations and provide leadership for internal helpdesk and user support activities across office systems and devices.
- Administer Microsoft 365 services, user accounts, access control, and collaboration tools to support secure day-to-day business operations.
- Manage core IT infrastructure including servers, network equipment, firewall configuration, endpoint readiness, and overall environment reliability.
- Plan and coordinate server and network upgrades to improve performance, resiliency, and operational continuity.
- Develop, implement, and enforce IT security policies and controls to strengthen governance, reduce risk, and improve protection of company resources.
- Coordinate with external vendors and service providers for procurement, maintenance, licensing, renewals, and technical escalations.

Freelance Hardware / Software Solutions Provider

October 2022 - February 2026

D.N.A Tech Solutions

Operate an independent technology services business focused on hardware, software, networking, and custom development solutions for clients requiring dependable day-to-day IT support and implementation.

RESPONSIBILITIES

- Manage hardware and software sales activities together with daily business operations and customer coordination.
- Assemble, configure, and deploy desktop systems based on customer requirements.
- Set up and configure network equipment to support office and small business environments.
- Develop custom software solutions from scratch based on client requirements and operational needs.

Web Developer (Laravel / VueJS / React Native)

February 2021 - September 2022

FunNow

Supported a fast-moving booking platform by maintaining and enhancing web and mobile applications used by customers and merchants across multiple service categories.

RESPONSIBILITIES

- Delivered feature enhancements for existing Laravel and VueJS applications.
- Implemented enhancements and fixes for the existing React Native mobile application.
- Performed ongoing maintenance, issue resolution, and support for both web and mobile projects.

OTHER ACHIEVEMENTS

- Designed and developed new REST APIs for internal and external application consumption.
- Built a VueJS module for restaurant delivery menu management.
- Improved application usability for both customer-facing and merchant-facing workflows.
- Resolved support tickets raised by internal teams and cross-functional colleagues.

Personal Financial Consultant

December 2019 - December 2020

Hong Leong Bank Berhad

Managed consumer financing advisory and application processing across mortgage, hire purchase, personal loan, and credit card products while supporting clients through the full financing journey.

RESPONSIBILITIES

- Provided financing recommendations to clients based on their personal needs and financial goals.
- Managed loan and financing applications from submission through approval and disbursement.

Software Developer (Laravel / VueJS / React Native)

April 2019 - November 2019

Tableapp Sdn Bhd

Contributed to a restaurant reservation platform by enhancing web and mobile products and supporting ongoing maintenance for customer and merchant-facing systems.

RESPONSIBILITIES

- Implemented feature enhancements for the existing React Native application.
- Delivered enhancements for the existing Laravel and VueJS web platform.
- Performed ongoing maintenance and support for both mobile and web projects.

OTHER ACHIEVEMENTS

- Designed and developed a push notification feature for the React Native application.
- Designed and developed a table booking widget for restaurant owner websites.

Insurance Agent

October 2016 - November 2019

Hong Leong Assurance Berhad

RESPONSIBILITIES

- Provided personal financial guidance to help clients manage their finances more effectively.
- Reviewed existing policies with clients annually to ensure coverage remained aligned with their financial and lifestyle needs.

RESPONSIBILITY ACHIEVEMENTS

- Received the Sprinter Award.
- Qualified as a Fast Start Qualifier.
- Qualified for HLA / YES Group Dinner (CNY Dinner 2017).
- Qualified for YES Group Lunch (October 2017).
- Qualified for HLA / YES Group Dinner (CNY Dinner 2018).

Software Engineer (PHP)

November 2016 - October 2017

Tricor Senedi Sdn Bhd

Expanded into PHP development by learning new technologies and contributing to custom application projects built with open source tools.

RESPONSIBILITIES

- Delivered development work for multiple custom-built applications using open source technologies.
- Provided support and maintenance for active projects and production systems.

OTHER ACHIEVEMENTS

- Designed and developed a workflow system to process application forms for an angel investor company.
- Implemented a new payment gateway in an existing Laravel application using the adapter pattern.

Software Engineer (.NET/C#)

October 2014 - October 2017

Tricor Senedi Sdn Bhd

Developed and supported custom enterprise applications for clients across multiple industries, with responsibilities spanning backend development, deployment, infrastructure, and production support.

RESPONSIBILITIES

- Supported and maintained custom-built applications for a local investment bank.
- Delivered multiple software development projects using C# and ASP.NET.
- Set up Windows Server environments from base installation through production readiness.
- Managed deployment and testing of web applications and Windows services on remote servers.
- Performed database development and management using LINQ, stored procedures, and Microsoft SQL Server 2008, 2012, and 2014.

RESPONSIBILITY ACHIEVEMENTS

- Completed more than 200 support tasks over the course of the role.
- Created documentation covering application workflows and support procedures for custom-built systems.
- Delivered multiple enhancement projects for investment bank applications to support additional business functionality.
- Designed and developed a Windows Service application to transfer files from FTP to an external file repository via cURL.
- Designed and implemented a support ticket tracker to improve visibility and progress tracking for email-based support requests.

OTHER ACHIEVEMENTS

- Helped set up office equipment including routers, servers, printers, and desktop PCs for a new network environment.
- Implemented a cloud-based NAS solution to support office-wide file backup, storage, and sharing.
- Implemented a VPN solution to allow offsite team members to securely access company resources and files.

Internship

September 2014 - October 2014

Tricor Senedi Sdn Bhd

RESPONSIBILITIES

- Performed basic debugging for C# and ASP.NET applications.
- Supported basic database management tasks using LINQ, stored procedures, and Microsoft SQL Server 2008.

QUALIFICATIONS

- Level 2 Certificate in Book-Keeping and Account - LCCI International Qualifications, License #20364238 (December 2011)
- LINUX+/LPIC-1 Certification Course - Pinehead.tv, License #01-201308-07 (August 2013)
- Online Professionals - Google Web Academy (December 2013)
- Online Basics - Google Web Academy (December 2013)

EDUCATION

Diploma in IT With Specialization in Software Engineering

Asia Pacific University College of Technology and Innovation | 2012 - 2014

- C Programming
- Java Programming
- VB.NET Programming
- Web Programming
- Multimedia Applications
- Database & Data Structure
- System Analysis & Design
- Intro to Artificial Intelligence

COURSES

- Certified Software Engineer
- JAVA SE7 Programmer
- Unified Modelling Language
- MOC 20483 Programming In C#
- MOC 10267 A Introduction to Web Development with Microsoft Visual Studio 2010